



# Data Advice – Ownership Record Issue Summary

## BC ASSESSMENT

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### Impacted Data Advice Customers:

Data Advice customers that subscribe to Weekly and Monthly Data Advice updates, and receive Ownership information.

### Summary:

For a period of approximately one week, a database issue caused BCA to erroneously remove ownership records and not report out updated ownership information. The impacted files were originally delivered on April 17 (Weekly) and April 16 (Monthly). This resulted in 3 scenarios:

1. Added sales with no ownership information
2. Deleted current ownership, with no replacement ownership information
3. Added folios with no ownership information

Subsequent Data Advice files and other corrective resources assisted in bringing ownership records up to date. The resolution may differ, depending on the tax administration software you utilize to process the XML file.

Once these resolutions have been put in place, you can continue processing Weekly and Monthly Data Advice files in the order they are received.

### Contact Information:

If you have any questions or concerns regarding Data Advice, please contact the BCA Property Information team at [bcacustomer.services@bcassessment.ca](mailto:bcacustomer.services@bcassessment.ca) or 1-866-valueBC (1-866-825-8322), ext. 00119.