



## Data Advice Issue – Weekly Files

### BC ASSESSMENT

---

#### Impacted Data Advice Customers:

Data Advice customers that subscribe to Weekly Data Advice updates.

#### Purpose:

To inform Tempest customers of issues impacting Weekly Data Advice and provide a solution.

Over the past two weeks, BC Assessment (BCA) has found issues with Data Advice, as it relates to our new data source. The last few weekly files have been held back for investigation and testing resolutions. We recognize this has been a difficult time for our customers and we appreciate your patience.

#### Summary:

**1. OwnershipGroup**

Folios reported with DELETE ownershipgroup, and no ADD ownershipgroup.

Subsequent files dated 20220619\_WEEKLY and 20220628\_WEEKLY reported out the corresponding ADD ownershipgroup.

**2. LegalDescription**

Folios reported with DELETE legaldescription one week and ADD legaldescription the following week. In some instances, the DELETE command appeared with no corresponding ADD command to correct it.

**3. AddTenureCode**

Folios reported Change Folio description Change Tenure Code 01 to blank one week and Change Tenure blank to 01 the following week on the same folio. In some instances, tenure code reported incorrectly.

**4. Missing Titles (Sales)**

New titles (sales) which did not report out in Data Advice.

These have been corrected and appear in the 20220703\_WEEKLY\_XXXX and 20220710\_WEEKLY\_XXX and in the “catch-up” file.

**5. Duplicating Owners**

Folios reported the same ownership group and command twice. Corrections will come through subsequent Weekly Data Advice files as clean-up is performed.

Impacted files are listed below:

- 20220528\_WEEKLY\_XXXX
- 20220605\_WEEKLY\_XXXX
- 20220611\_WEEKLY\_XXXX
- 20220619\_WEEKLY\_XXXX
- 20220628\_WEEKLY\_XXXX\*

*\*Note: The 20220628\_WEEKLY had an incorrect naming convention but is the correct reporting period.*

## Resolution:

We have consulted with Tempest and their recommended solution is to load a “catch-up” file provided for the reporting period of May 20, 2022 to July 2, 2022.

If you have imported any of the impacted weekly files, a manual fix will be required to make corrections in the cases where the software added previous owners back on title. BCA has provided a spreadsheet of impacted folios listing the ownership changes. The spreadsheet displays the final state of the folio.

If none of the above impacted weekly files were loaded, Tempest recommends that you don’t import them and instead go directly to the “catch-up” file.

Due to issues with Legal Descriptions and Tenure code, BCA also recommends uploading the “catch-up” file, regardless of whether you didn’t download any impacted weekly files.

Order to Upload:

1. Load the “catch-up” file
2. Filter the spreadsheet for your jurisdiction number(s), and make manual changes if needed.
3. Load subsequent WEEKLY files in order starting with the 20220710\_WEEKLY\_XXXX

## Further Information:

### *Upcoming File Deliveries*

The delivery of upcoming WEEKLY, MONTHLY, and SUPPLEMENTARY Data Advice files will be held from posting on the scheduled delivery day for verification and will be posted as soon as verification is complete.

We apologize for any inconvenience this has caused. BCA is taking active measures to prevent these issues from occurring in the future.

Please report any further issues found to [Property Information](#).

If you have any further questions please don't hesitate to reach out.

### Contact Information:

If you have any questions or concerns regarding Data Advice, please contact the BCA Property Information team at [bcacustomer.services@bcassessment.ca](mailto:bcacustomer.services@bcassessment.ca) or 1-866-valueBC (1-866-825-8322), ext. 00119.