

# Weekly Data Advice Issue – April 4th, 2021

## Impacted Data Advice Customers:

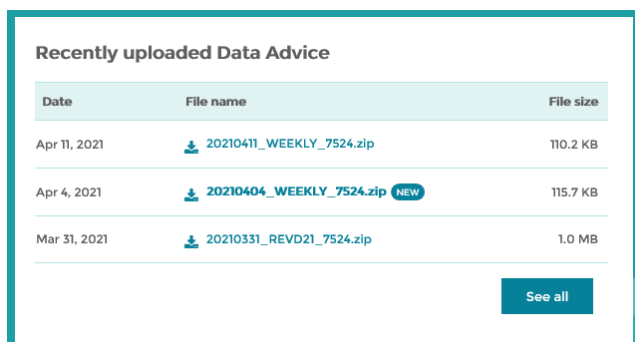
Data Advice customers that subscribe to Weekly Data Advice updates.

## Purpose:

Please be advised that there was an issue with the Weekly Data Advice file for April 4<sup>th</sup> during scheduled maintenance over the weekend. This caused some customers to be unable able to open the 20210404\_WEEKLY\_XXXX file as of this morning.

The issue is now resolved, and the Data Advice files are available for download.

If you downloaded this file last week, no action is required, however you will see the file marked as new. Both versions are identical.



The screenshot shows a table titled 'Recently uploaded Data Advice' with three columns: Date, File name, and File size. The table lists three files: one from April 11, 2021 (110.2 KB), one from April 4, 2021 (115.7 KB) which is marked as 'NEW', and one from March 31, 2021 (1.0 MB). A 'See all' button is located at the bottom right of the table.

Date	File name	File size
Apr 11, 2021	<a href="#">20210411_WEEKLY_7524.zip</a>	110.2 KB
Apr 4, 2021	<a href="#">20210404_WEEKLY_7524.zip</a> <b>NEW</b>	115.7 KB
Mar 31, 2021	<a href="#">20210331_REVD21_7524.zip</a>	1.0 MB

For Data Advice customers that subscribe to both Revised Roll Data Advice and Weekly Data Advice, please keep in mind the [order to upload Data Advice](#) in March and April.

If you have any concerns regarding loading files in the wrong order, please contact Property Information team at [bcacustomer.services@bcassessment.ca](mailto:bcacustomer.services@bcassessment.ca) or 1-866-valueBC (1-866-825-8322), ext. 00119 and a member of our team can advise of the correct order.

We apologize for any inconvenience this has caused.

## Contact Information:

If you have any questions or concerns regarding Data Advice, please contact the BCA Property Information team at [bcacustomer.services@bcassessment.ca](mailto:bcacustomer.services@bcassessment.ca) or 1-866-valueBC (1-866-825-8322), ext. 00119.