



## Impacted Customers:

Customers accessing BCA's [website](#) for the following services:

**Assessment Search**  
**Data Advice**  
**Assessment LinkBC**  
**Roll reports**  
**Statutory reports**  
**Grant rolls**  
**Address accuracy reports**  
**Building permits**  
**Service Boundary Web Map**

## Summary:

Due to scheduled maintenance, the BC Assessment website and related products /services will experience interrupted functionality on the following dates:

August 29<sup>th</sup> 7:00 am to 4:00 pm  
Impacts: **Data Advice, Assessment LinkBC**

September 3<sup>rd</sup> 5:00 pm to September 7<sup>th</sup> 6:00 am  
Impacts: **Assessment Search, Roll reports, Statutory reports, Grant rolls, Address accuracy reports, Building permits, Service Boundary Web Map, Data Advice, Assessment LinkBC and other services available on the website**

## Specific Impacts by Product:

**Assessment Search, Roll reports, Statutory reports, Grant rolls, Address accuracy reports, Building permits, Service Boundary Web Map**

No ability to log in or retrieve / view reports or data advice files.

### **Data Advice**

The regularly scheduled weekly Data Advice run on August 29<sup>th</sup> will be scheduled for later that day.

The reporting period is not impacted.

The regularly scheduled weekly Data Advice run on September 5<sup>th</sup> will be scheduled for September 7<sup>th</sup>. The reporting period is not impacted.

### **Assessment LinkBC \*Action Required\***

No ability to log in or retrieve / view reports.

Customers with jobs scheduled to run over both outage periods will need to disable and reschedule them.

## Contact Information

If you have any questions or concerns, please contact the Property Information team at [bcacustomer.services@bcassessment.ca](mailto:bcacustomer.services@bcassessment.ca) or 1-866-valueBC (1-866-825-8322) ext. 00119.

If you have questions regarding a specific property, please contact the applicable region at 1-866-valueBC (1-866-825-8322) or:

Assessment Region	Email Address
Vancouver Island	<a href="mailto:vancouver.island@bcassessment.ca">vancouver.island@bcassessment.ca</a>
Greater Vancouver	<a href="mailto:greater.vancouver@bcassessment.ca">greater.vancouver@bcassessment.ca</a>
Fraser Valley	<a href="mailto:fraser.valley@bcassessment.ca">fraser.valley@bcassessment.ca</a>
Thompson Okanagan	<a href="mailto:thompson.okanagan@bcassessment.ca">thompson.okanagan@bcassessment.ca</a>
Kootenay Columbia	<a href="mailto:kootenay.columbia@bcassessment.ca">kootenay.columbia@bcassessment.ca</a>
Northern BC	<a href="mailto:northern.bc@bcassessment.ca">northern.bc@bcassessment.ca</a>