



## Data Advice Issue – Weekly Files

### BC ASSESSMENT

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#### Impacted Data Advice Customers:

Data Advice customers that subscribe to Weekly Data Advice updates.

#### Purpose:

To inform customers of three issues impacting Data Advice and provide solution options.

Over the past two weeks, BC Assessment has found issues with how some data is reporting from the new database and then captured in Data Advice. The last few weekly files have been held back for testing and to prepare solutions. We recognize this has been a difficult time for our customers and we appreciate your patience.

#### Summary:

##### **OwnershipGroup**

Folios reported with DELETE ownershipgroup, and no ADD ownershipgroup. Subsequent files dated 20220619\_WEEKLY and 20220628\_WEEKLY reported out the corresponding ADD ownershipgroup.

##### **LegalDescription**

Folios reported with DELETE legaldescription one week and ADD legaldescription the following week. In some instances, the DELETE command appeared with no corresponding ADD command to correct it.

##### **AddTenureCode**

Folios reported Change Folio description Change Tenure Code 01 to blank one week and Change Tenure blank to 01 the following week on the same folio. In some instances, tenure code reported incorrectly.

##### **Missing Titles (Sales)**

New titles (sales) which did not report out in Data Advice.

These have been corrected and appear in the 20220703\_WEEKLY\_XXXX and 20220710\_WEEKLY\_XXX. These will also be reported in the resolution “catch-up” file referenced later in this communication.

### **Duplicating Owners**

Folios reported the same ownershipgroup and command twice. Corrections will come through subsequent Weekly Data Advice files as clean-up is performed.

Impacted files are listed below:

- 20220528\_WEEKLY\_XXXX
- 20220605\_WEEKLY\_XXXX
- 20220611\_WEEKLY\_XXXX
- 20220619\_WEEKLY\_XXXX
- 20220628\_WEEKLY\_XXXX\*

*\*Note: The 20220628\_WEEKLY had an incorrect naming convention but is the correct reporting period.*

### **Resolution:**

BCA has provided a Weekly Data Advice “catch-up file” and a spreadsheet of impacted folios to all impacted customers. The “catch-up” file contains data from the beginning of the “20220528\_WEEKLY\_XXXX” reporting period, up to July 2<sup>nd</sup>. The spreadsheet displays the final state of the folio.

Due to the issues with Legal Descriptions and Tenure code, BCA recommends uploading the “catch-up” file, in conjunction with one of the steps listed below:

#### **Step 1**

Load the “catch-up” file (Reporting period May 20 – July 2)

Load subsequent WEEKLY files in order starting with the 20220710\_WEEKLY\_XXXX (reporting period July 3 – 9).

If you are still noticing issues with ownership data not aligning after completion the step above, please consider the following:

#### **Step 2**

Filter the spreadsheet for your jurisdiction number(s), and make manual changes if needed.

Load subsequent WEEKLY files in order starting with the 20220710\_WEEKLY\_XXXX.

## Further Information:

### Upcoming File Deliveries

The delivery of upcoming WEEKLY, MONTHLY, and SUPPLEMENTARY Data Advice files will be held from posting on the scheduled delivery day for verification and will be posted as soon as verification is complete.

We apologize for any inconvenience this has caused. BCA is taking active measures to prevent these issues from occurring in the future.

Please report any further issues found to [Property Information](#).

If you have any further questions please don't hesitate to reach out.

## Contact Information:

If you have any questions or concerns regarding Data Advice, please contact the BCA Property Information team at [bcacustomer.services@bcassessment.ca](mailto:bcacustomer.services@bcassessment.ca) or 1-866-valueBC (1-866-825-8322), ext. 00119.