



Data Advice Issue – Monthly Files

BC ASSESSMENT

Impacted Data Advice Customers:

Data Advice customers that subscribe to Monthly Data Advice updates.

Purpose:

To inform customers of a delay in delivering the Monthly Data Advice files on July 16, 2022.

Over the past two weeks, BC Assessment has found issues with how some data is reporting from our new database into Data Advice. Weekly files have been held back for testing and to prepare solutions. We recognize this has been a difficult time for our customers and look forward to resolving this.

Our team will be analyzing the latest MONTHLY file and once the impacts are assessed we will provide more information and a solution if required.

Further Information:

Upcoming File Deliveries

The delivery of upcoming WEEKLY, MONTHLY, and SUPP files will be held from posting on the scheduled day for verification and will be posted as soon as verification is complete.

We apologize for any inconvenience this has caused. BCA is taking active measures to prevent these issues from occurring in the future.

Contact Information:

If you have any questions or concerns regarding Data Advice, please contact the BCA Property Information team at bcacustomer.services@bcassessment.ca or 1-866-valueBC (1-866-825-8322), ext. 00119.